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#RGITevolve

RGIT AUSTRALIA STUDENT MAGAZINE

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EVOLVE



T Australia
skilled world



Know Your RGIT Teacher

Daniel Arnold shares his
experience as an English Teacher

Things Students Can Do at Level 2

Inform RGIT if you are going overseas or on holiday

Update your contact details

Ask for a course progress report

Withdraw your course

Request leave

Get your student ID card

Change your course

Find out about USI (Unique Student Identifier)

Chill out and read the latest issue of EVOLVE!

Editor's Note



Spring has sprung at RGIT Australia, with students at our Melbourne and Hobart campuses making the most of the array of activities made available to students both on and off campus.

Class excursions have seen students travel to historically and culturally significant destinations in and around Melbourne and Hobart, while cultural festival days have seen students and staff celebrate the rich diversity of RGIT Australia's student cohort.

If you want to share your story, get in touch with the *EVOLVE* Editorial Team today. We'd love to hear from you!

Kind regards,

Zeb Pinder

communications@rgit.edu.au



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EDITOR-IN-CHIEF

Zeb Pinder

GRAPHIC DESIGNER

Bikesh Maharjan

CONTRIBUTORS

Carnilo "Neil" Daculan

Tegha Subba

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Students Learn the Art of Coffee



Learn the skills and gain the knowledge required to extract and serve espresso coffee beverages using commercial espresso machines. Being a barista requires the ability to advise customers on coffee beverages, select and grind coffee beans, prepare and assess espresso coffee beverages and to use, maintain and clean espresso machines.

What our Students Say:

"Perfect teacher. I understood everything, was interesting as well. Thank you." - Manon Escanez

"It was so much fun and I learned a lot in this class!!"
- Arisa Kondo

"It was an amazing experience. The teacher demonstrated and explained everything very clearly and the class was great."
- Ruby Chen

"Nothing I can say, perfect really enjoyed even it's my first time attending like this course training here in Australia but it makes me interested and experienced... Thank you very much" - Lucile Richmond



offee Making



"The course was a really great introduction to coffee making. I walked away with so much new information and confidence. Alki is a fantastically energetic and passionate teacher and was absolutely crucial in my favorable rating of the course. Wouldn't change a thing and will come back for a refresher again soon!" - Louis Kuhlmann

"Positive atmosphere, efficient teaching, absolutely recommend!"
- Aigul Gainetdinova

"Han was an outstanding trainer. She was able to explain a lot about the coffee art, its techniques and her wonderful coffee art demonstration! Highly recommend this course, worth the value, good quality machines." - Tim Yang



Student Welfare and Support

Student Welfare Committee

The Student Welfare Committee consists of dedicated teams that focus on the services available to assist students with their various issues, queries and concerns, which include but are not limited to financial difficulties, health, visas, lifestyle changes and homesickness. If professional services are required, such as psychological services, the student support and welfare counsellors will refer to the appropriate services. The Committee are available as an on-campus dedicated team to support students and help with their needs. Where required, the Committee will refer matters to the dedicated student services department who will assist students directly through their student support and welfare counsellors.

How to Make an Appointment

To speak with our onsite student support and welfare officers in Melbourne, make a booking through Reception on Level 2, 28-32 Elizabeth Street, VIC 3000 or call (+61) 3 8639 9000 or email studentsupport@rgit.edu.au.

If you are in Hobart, make a booking through Reception on Level 3, 162 Macquarie Street, TAS 7000 or call (+61) 3 6217 9000 or email hobartsupport@rgit.edu.au.

If you require psychological services, our counsellors will refer you to an appropriate service.

Confidentiality

Students can feel comfortable speaking with our staff in confidence. We want students to feel comfortable, secure and healthy during their time here at RGIT Australia and beyond. Students may contact RGIT Australia with concerns, feedback or complaints in confidence. RGIT Australia takes privacy very seriously and is committed to protecting students' privacy. This includes personal, health, financial and other confidential information, which is necessary for RGIT Australia to carry out its functions, including supporting students in times of crisis.

In Case of Emergency

To contact the police, fire or ambulance in an emergency, call Triple Zero (000) from any

telephone in Australia. Calls are free.

Discrimination, including discrimination based on age, race or ethnicity, refugee status, disability, sex is unlawful and is not tolerated at RGIT Australia. Discrimination and assault, including sexual assault, should be reported immediately.

Weekends and After Hours Contact Information

For after hours contact, students may contact:

Melbourne Campus:

Tel: (+61) 414 346 945 OR
(+61) 422 315 959 OR
(+61) 411 343 969

Email: studentsupport@rgit.edu.au

Hobart Campus:

Tel: (+61) 404 944 167 OR
(+61) 420 794 982

Email: hobartsupport@rgit.edu.au



Finding a Job in Australia



Carnilo “Neil” Daculan
HR Coordinator / Student
Welfare Committee Member

While looking for a job in Australia, there are a few important things to remember.

1. Know your rights and responsibilities

It is essential to know your privileges, particularly as an international student in Australia. As a worker, you have rights with respect to least pay, leave, and work environment wellbeing and security.

If you are an international student, you are allowed to work a limit of 40 hours for every fortnight (20 hours out of every week) when your course is in session, and boundless hours when your course isn't in session. This is planned for giving you a work0life parity, and time for you to dedicate to your studies.

2. Network

It's true what they say: “It's not what you know, but who you know.” Indeed, many jobs are found by word of mouth.

Connect with your contacts and network, network, network! Keep your LinkedIn profile – your business card of the 21st century – ever refreshed! Utilize your profile to interface online and follow potential employers of interest, and join significant online forums and LinkedIn groups.

Grab opportunities to develop skills your future boss will be searching for! Try not to be hesitant to volunteer. Join clubs and societies, and take an interest in extracurricular activities on and off campus. All of these constitute local experience.

3. Strategize and stay confident

Take part in activities that will keep your energy levels high as well as keep us your emphasis on the job search. Be open to job opportunities that enable you to additionally develop professional skills and experience. For instance, you may consider applying to small/medium organisations, new companies or temporary roles.

You can likewise network within expatriate communities to discover openings that will benefit the most of your language skills or social comprehension.

How to Find Help

International students have similar work environment rights as every other worker in Australia. The Fair Work Ombudsman (FWO) can offer you free guidance and help to

assist you with understanding your rights. Critically, you can look for the FWO's assistance without fear of your visa being cancelled.

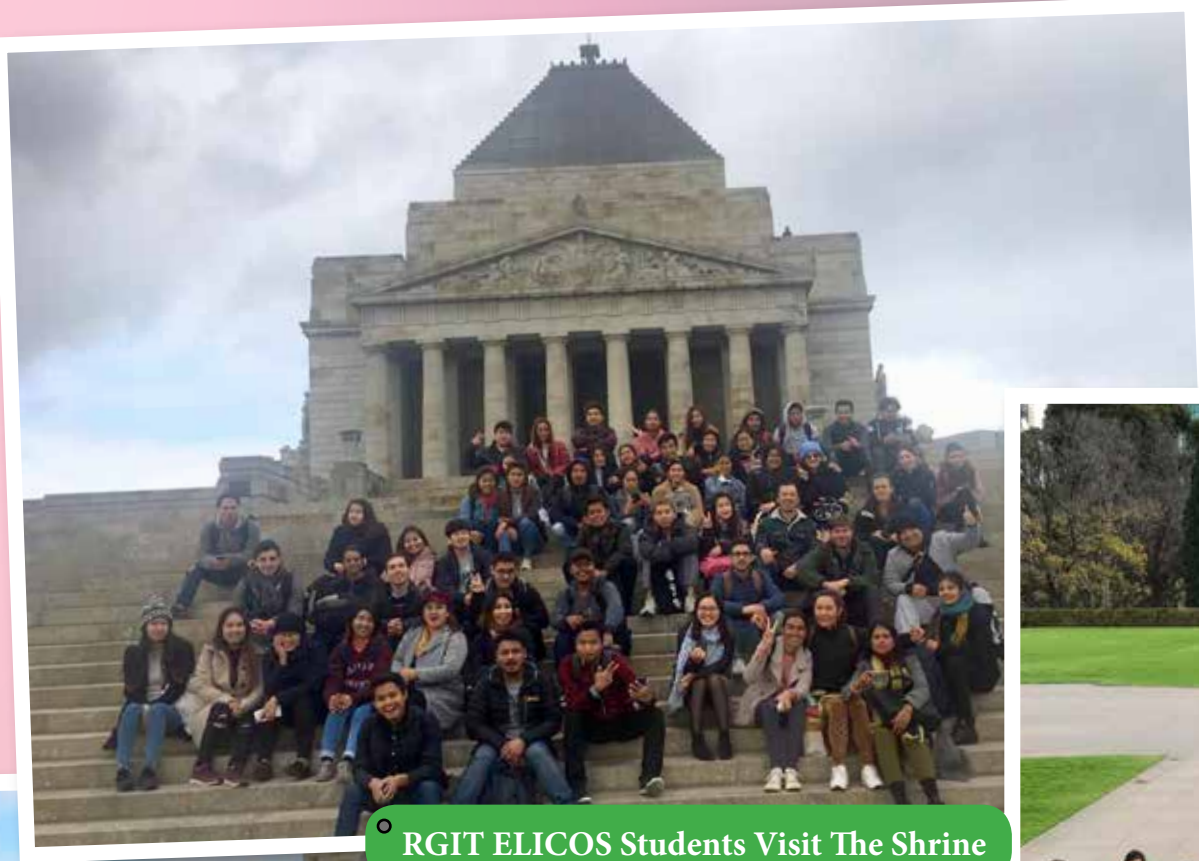
Probably the best defences against workplace exploitation that you have as an international student is awareness of your workplace rights. In Australia, least pay rates apply to everybody, including international students.

Probably the best resistance against work environment abuse that you have as a worldwide understudy is attention to your working environment rights. In Australia, least pay rates apply to everybody, including global understudies.

If you work in the Fast Food, Restaurant and Café (FRAC) industry, visit www.fairwork.gov.au/FRAC for dedicated information including interactive graphics about your pay rates, leave, allowances, hours of work and ending employment.

To find out more about your rights and entitlements at work or report a workplace issue, register for an online account with the Fair Work Ombudsman at www.fairwork.gov.au/register or speak with an advisor on 13 13 94. You can also report a workplace issue anonymously at www.fairwork.gov.au/tipoff.

To access information in your own language, please visit www.fairwork.gov.au/languages or call the Translating and Interpreting Service on 131 450.

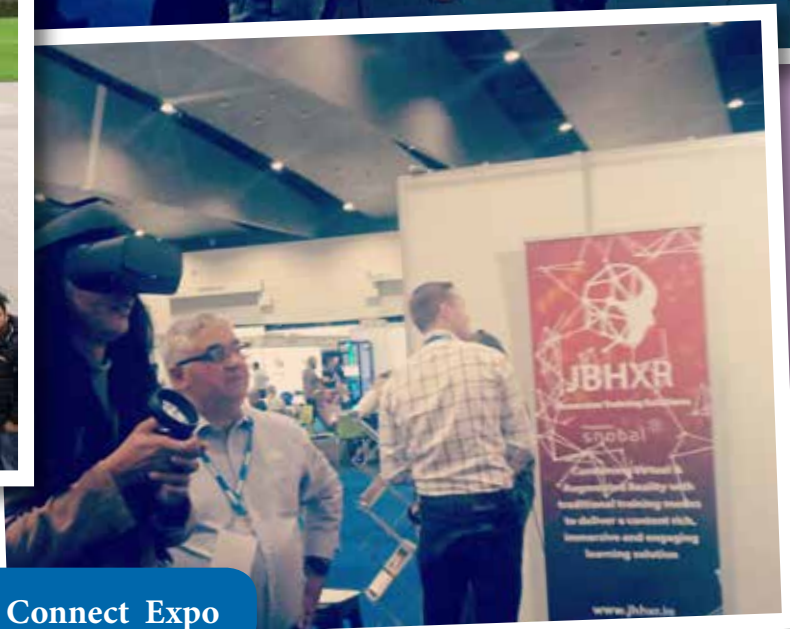


RGIT ELICOS Students Visit The Shrine



RGIT Childcare Reverse Art Truck Excursion





IT Students Visit Comms Connect Expo



Diversity in the Workplace

What better place to learn about managing diversity in the workplace than the human resources building at the International Wall Of Friendship in Hobart?



Students from RGIT Australia's Hobart Campus business faculty discussed a wide range of topics on diversity in the workplace, including the challenges they had experienced firsthand, and how they can work to solve issues in the future as part of the unit BSBDIV501 Manage diversity in the workplace.



RGIT Students Celebrate Eid

Childcare students celebrating Eid at RGIT Australia's Melbourne Campus on 16 August.



ELICOS Students BBQ in Melbourne CBD



Students from RGIT Australia's ELICOS department are making the most of the Melbourne sunshine enjoying a real Aussie barbie!

It was a great opportunity for students to make new friends interacting with students from other levels and classes.





Know Your Teacher

Daniel Arnold is a Canadian ELICOS teacher with four years of experience. Prior to teaching he obtained a Bachelor of Arts with a Major in Linguistics and a Minor in Anthropology plus a Graduate Certificate in Teaching English as a Second/ Foreign Language. He was born and raised in a small village of 100 people before he moved to the Canadian capital, Ottawa for his studies. He practised how to teach English within

the Canadian Refugee English programme interacting with learners who had PTSD from traumatic events in their birth countries. He then participated in an internship in Paris, France teaching English to single language student groups. He moved to northeastern China and taught in a public technical college focusing on specialised industry English for tourism and hospitality sectors. He also instructed students on how to

conduct interviews in English through intensive classes. Upon moving to Australia in the winter of 2018 he has been teaching students from a variety of countries and backgrounds.

Daniel enjoys teaching students to have fun with English through humour, exaggerated expressions and tone. His favourite times teaching are when a grammar point or aspect clicks with a student and they have that light-bulb moment.

Orientation Day

RGIT Australia's newest students were welcomed at Term 3 Orientation Day at Main Campus on Monday, 8 July 2019.



Staff from RGIT Australia's Admin and Student Services Department facilitated the comprehensive orientation, which provided students with important information on studying at RGIT Australia's Main and Victoria House campuses.



RGIT Australia Holds Student Welfare Session



RGIT Australia conducted a Student Welfare Session for ELICOS and VET students on Thursday, 19 September 2019.

The session, facilitated by members of RGIT Australia's Student Welfare Committee, was aimed at providing students with information on the Institute's student support services at its Melbourne and Hobart Campuses.

Both VET and ELICOS international students attended the session, some of whom had arrived in Australia only weeks prior. The session was conducted in addition to student orientation sessions, and was aimed at finding out how students have been settling in to their studies and life in Australia. Communications Team Lead, Zeb Pinder, opened the session providing information on

student support and welfare services. Zeb emphasised the need for students to be proactive in looking after their mental health, and encouraged all students to reaching out to staff should they or a fellow student require additional support. Zeb also spoke about the importance of work, study and life balance, and students' rights as employees working in Australia. He discussed how the student services team can assist students to find work, especially in Melbourne's hospitality industry. He spoke about RGIT Australia's Short Courses, and how they can be beneficial for students in finding casual or part-time work while studying.

Training Manager and Hospitality Coordinator, Ayush Gupta, provided information students' responsibilities. Ayush re-capped topics discussed at orientation, including course progression, the complaints and appeals, suspension and leave processes, and highlighted the importance of attending classes.

RGIT Australia CEO, Chandra Yonzon, addressed students and reiterated the importance of making the most of the wealth of opportunities studying in Australia can provide.

Student Services Officer and Support Officer, Zing Biak Thluai, played an integral role in facilitating discussion and engagement, assisting in translating for ELICOS students,



who made the bulk of students in attendance.

Joined by Operations Manager, Sanushka Rajbhandary, and Student Services Coordinator, Sushil Adhikari, the team conducted an information question and answers session before light refreshments.

The session encouraged student feedback, with staff discussing student concerns and encouraging participation in extracurricular activities.

For more information on RGIT Australia's Student Welfare Committee and support services, visit www.rgit.edu.au/student-welfare.

If you or a student require assistance, book an appointment with RGIT Australia's Student Welfare Committee at Level 2 Reception, Main Campus (28-32 Elizabeth Street, Melbourne VIC 3000), call (+61) 3 8639 9000 or email studentsupport@rgit.edu.au.





International Students Work Rights Legal Service

To make an appointment:

✉ info@studymelbourne.vic.gov.au

☎ 1800 056 449 (free call from landlines)



STUDY MELBOURNE